

Delivery

Our staff work hard to dispatch your goods within 1-3 days, but it could take a bit longer during promotions. The delivery dates and charges will depend on your shipping address and order date.

We will send you an e-mail and text message when your order dispatch from our warehouse.

We deliver to all addresses in Sri Lanka. A full postal address is required including postcode.

Unfortunately, we cannot deliver to PO boxes.

- Delivery charges will be varying with your postal address, you will be notified at the time of checkout
- Delivery takes 1 - 3 working days. Delivery time excludes payment verification & administrative processes.
- We will send you an e-mail and text message when your order dispatch from our warehouse
- Item is mailed out within 48 hours upon payment verification excludes weekends & public holidays.
- Delivery is trackable for registered buyers with divazo.com, please sign up on divazo.com
- Customer or addressee (anyone living at the address) will be required to sign for the package at the door.
- Kindly ensure the full and correct address is stated. Entering an incomplete or incorrect address may result in complications like lost or delayed mailed.
- COD (cash on delivery charges will be **200 LKR** per order.

our orders will only be processed and packaged during the operation hours. Our mailing team operates from 10 am to 6 pm, Monday - Saturday (exclusive of Public Holidays).

Hot line - 0778802460